mapesen

4G Wireless Network Camera
Quick User Manual

www.mapesen.com

1. Download APP

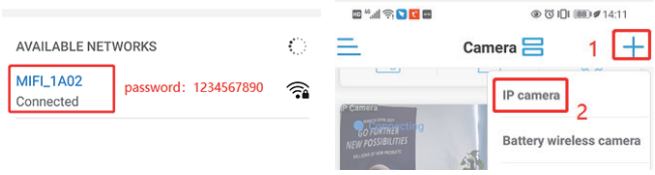
Download mobile monitor APP, search “CamHipro” in Google market or iPhone app store and download,or scan the below QR Code to download and install.

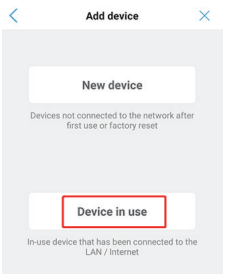
android

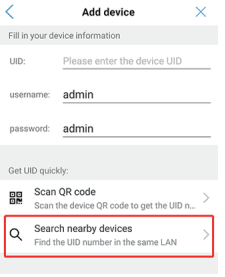
IOS

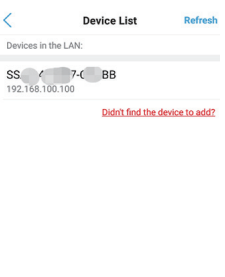
2. Add Camera

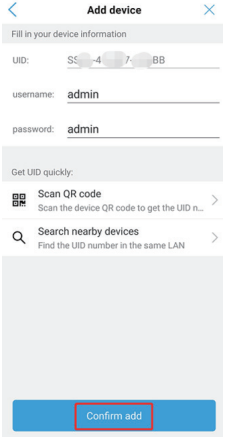
2.1. Added by hotspot mode(for 4G camera without network port).
2.1.1. Connect the device to the power supply and wait for 30S to connect the AP hotspot.
2.1.2. Open the WIFI setting on the mobile, search the AP(wireless access point) SSID(begin with “ MIFI_****** ”), click to connect the AP to connect it, enter into password 1234567890, and then run the installed APP.
2.1.3. Open mobile app,choose “+” to add camera, click in order“IP camera”-“Device in use”-“Search nearby devices”,in the resulting page, select the device to be added, click "Confirm add" to enter the device naming page, modify the name and click "Confirm" to return to the main page to preview the device image, as shown in the figure:

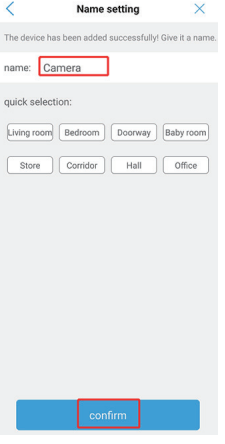


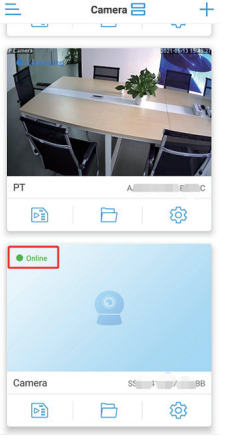












Note:

1.The hotspot name starts with “MIFI“， and the hotspot password is 1234567890 by default.

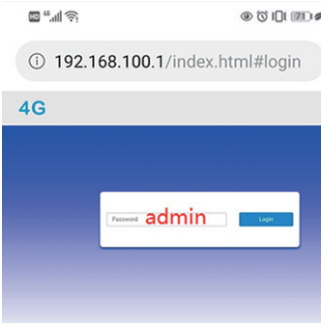
2.The default user name and password of the device are “admin”.

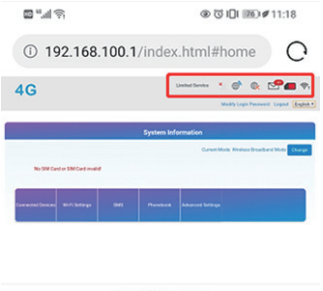
2.1.4. 4G Function Usage

(1) Insert the normal SIM card as shown on the home page.

(2) Once the phone connects to the camera's AP hotspot and able to online,it means that the 4G SIM card is working properly.

(3) After the computer or mobile phone connected to the camera's AP hotspot,you can access 192.168.100.1 in browser to enter the 4G interface to check the network status and modify the AP password as shown the the below picture:



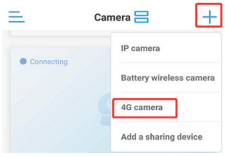


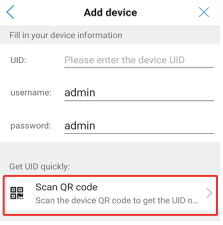
Notes:

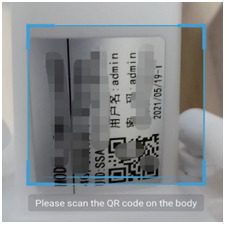
1. The SIM card must have traffic and conform to the 4G camera frequency band.
2. The default password for accessing the 4G interface is admin.

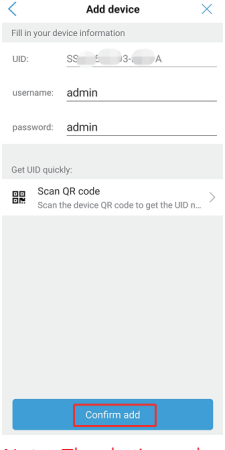
2.2. Added by QR code scanning (for 4G camera with network port)

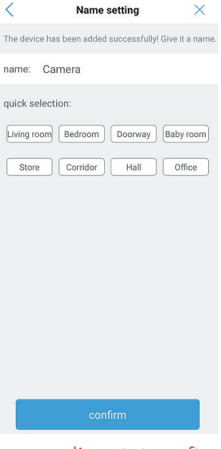
2.2.1. Insert a properly working 4G SIM card into the device,connect to the DC 12V power adaptor and wait for about 40S,then open the mobile APP,Click"+"to add camera, and then click in order the "4G camera"-"Scan QR code",scan the QR code of the 4G camera in the page that comes out,click " Confirm add"to enter into the device naming page,after modify the name and click"Confirm"to back to the main page for previewing as shown following:

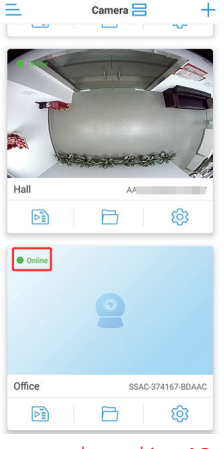












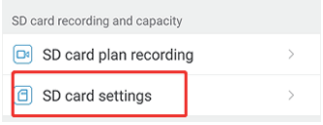
Note: The device only shows online status after a properly working 4G SIM card inserted.

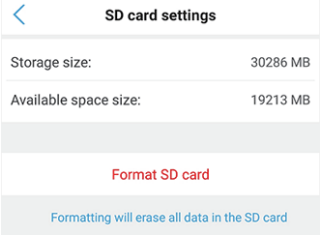
3. Preview Image

Click the device name on the main page to enter into the image preview page,for the first time enter into preview page it will prompt to change the user name and password,click “go it”to enter into the preview page as show in the the figure:

4. Video Playback and Download

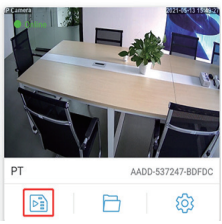
4.1. After inserted TF card into the camera,enter into the “Setting page”,click the “SD card settings”and able to see the capacity of TF card,and need to format it for the first time:

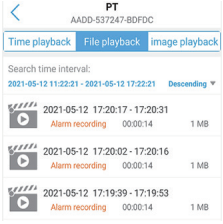


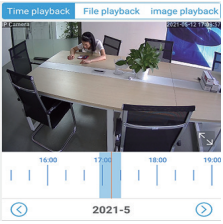


Note: The capacity will not able to be displayed if the TF card or micro SD card is not inserted properly.

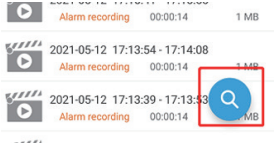
4.2. Video playback can be done in the “Video”of the main page,after enter into the playback page,you can choose to playback by time or by date as shown in the below picture:

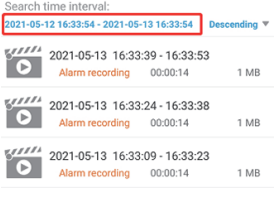


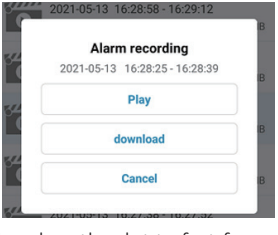




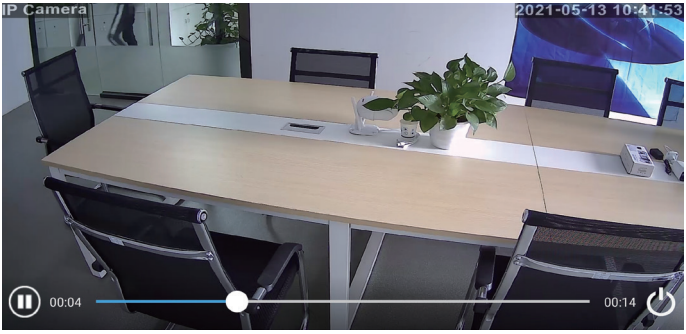
4.3. In file playback mode,click the “search icon”in the lower right corner to select the date to search the video,click the video file you have selected to play or download as shown in the below picture:







4.4. Click play icon to preview the video,drag the dot to fast-forward as shown in the below picture:

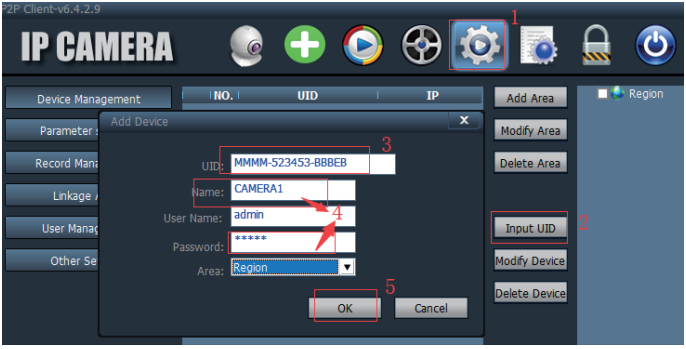


Notes: The remote playback video camera needs to be online.

5. Computer Client Use

5.1. Install and run the HiP2P client on your computer.

5.2. Click the config icon, then click "Input UID" in the directory, enter the UID number and password of the online device, and click OK, as shown below:



Note: The default login password of the client is admin.

5.3. Click the preview icon to go back to the home page to preview the image,as shown below:

6. Common Faults

6.1. Can not search 4G camera AP, how to deal with it?

Check whether the camera is powered on to see if the device's indicator light is on.If the indicator light does not work, please contact the manufacturer for solution.

6.2. The remote preview of the 4G camera is not online?

A. Check whether the 4G antenna is connected properly.

B. Check whether the SIM card is installed correctly.

C. Check whether the SIM card has no flow, stop, etc.

D. Check whether the SIM card band meets the 4G camera.

E. Switch to a better signal environment to use it.

6.3. The camera shows online, but it can't be displayed if you just click in. How to solve this problem?

A. This is due to network reasons to set up the connection buffer, restart the router and camera can.

7. Equipment Specification

7.1. The APP features

User name and password can be set on the APP, mobile detection videos and so on,The default password is admin.

7.2. About camera fever

Camera work normally when a certain degree of fever, belongs to the normal phenomenon, please feel free to use, applicable temperature range:-5 ~ 55 ℃.

7.3. Camera setting

If you have the following situations, please perform the reset function, you can reset the camera.

- Change the wireless name and password
- Change wireless routing
- Change users

7.4. Equipment list

- Camera
- Instructions
- Screw fittings